



Bankers Systems What are ARTA® Lending users saying?

Each year, Wolters Kluwer Financial Services conducts customer satisfaction surveys to help ensure we are meeting the business needs of our customers. Below are a few highlights from our most recent ARTA Lending customer satisfaction survey.

- Overall Satisfaction—90 percent of users indicated that they are very satisfied with ARTA Lending.
- Meeting Customer Needs—92 percent of users indicated that they are very satisfied with how ARTA Lending meets their business needs.
- Most Valued Features—The features that ARTA Lending users value the most are ARTA Lending's ease of use, template features, ease of navigating within ARTA Lending, and compliance capabilities.
- Highly Recommended—89 percent of users are willing to recommend ARTA Lending to industry colleagues.
- Future Plans—97 percent of users are so satisfied with ARTA Lending that they will continue using it to document loans in the coming year.

About Wolters Kluwer Financial Services

Wolters Kluwer Financial Services is a leading provider of compliance, content, technology, and services for banking, securities, and insurance. To learn more, please visit www.WoltersKluwerFS.com.