

Software Support Engineer

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About Wolters Kluwer Financial Services

In Wolters Kluwer's Financial Services business unit we possess deep insight into the industry, providing governance, risk and compliance programs and solutions to more than 15,000 financial services organizations worldwide. More than 400 in-house experts - former regulators and compliance officers, risk analysts, lawyers and financial industry specialists - embed their knowledge and expertise in every service or solution so that financial organizations can be confident they are managing their organization's Finance, Risk and Regulation needs effectively. Despite rapidly changing industry conditions, financial organizations can rest assured knowing that Wolters Kluwer is able to invest and quickly respond to market needs, with financial stability for the long term.

Wolters Kluwer N.V. (AEX: WKL) is a global leader in information services and solutions for professionals in the health, tax and accounting, risk and compliance, finance and legal sectors. We help our customers make critical decisions every day by providing expert solutions that combine deep domain knowledge with specialized technology and services.

Wolters Kluwer reported 2015 annual revenues of €4.2 billion. The company, headquartered in Alphen aan den Rijn, the Netherlands, serves customers in over 180 countries, maintains operations in over 40 countries and employs 19,000 people worldwide.

Wolters Kluwer shares are listed on Euronext Amsterdam (WKL) and are included in the AEX and Euronext 100 indices. Wolters Kluwer has a sponsored Level 1 American Depositary Receipt program. The ADRs are traded on the over-the-counter market in the U.S. (WTKWY).

For more information about our solutions and organization, visit WoltersKluwer.com, or for our financial services solutions, visit WoltersKluwerFS.com.

Job description

- Are you a competent professional with 3+ years of experience in Java programming?
- Are you an Expert in analysing problems, with strong grasping ability & good analytical skills with capacity to meet deadlines?
- Are you a Quick learner, good team player with excellent interpersonal&communication skills?
- Can you work closely with Product Management, Development and QA teams to fix and test software bugs within agreed time line?

Then WKFS needs you, a person dedicated to Support. Come work as a support professional in our organization. Utilize your skills and expertise gained through education & experience to handle challenges, responsibilities, exposure and scope for technical innovations and opportunities.

Qualifications, Skills, Behaviours & Attitudes

- Database: MS SQL, Oracle 10g / 11g and RDBMS concepts
- Programming languages: Java, SQL, Java Script
- Operating System: Windows. DOS - Unix is a plus
- Tools: Oracle SQL Developer, Web Containers. Are a plus: PS/SQL Developer & experience in WildFly and/or Maven
- Others: HTML, MS Office, Virtualisation tools, Internet
- Diagnostic ability: Ability to go to the core of the problem
- Languages: Excellent spoken & written English
- Honesty: Your manager needs to trust you are fully dedicated to your job.
- Trust: A promise is a promise - especially important towards colleagues, teams across the globe and customer contacts.
- Organisation: Personal organisation is a major factor in your success in the Support domain. It comes beside support team methodology.
- Writing capacity: Ability to describe a concern (issue, enhancement, Knowledge Base article, mails etc. in a clear, accurate and synthetic style.
- Persevering: some issues may require repetitive trials & tests.

How to apply

To apply for this position, please email Roxana Muresan at Roxana.Muresan@WoltersKluwer.com with the job title in the subject line.